

Appendix E Website required PRIMP Information

List of Relevant Authorities	
Fire and Rescue NSW / Rural Fire Service (RFS)	Contact: On call staff member Phone: 02 6863 5951 (Fire & Rescue NSW) / 1800 679 737 (RFS) Email: NOTE: if 000 was called first, you don't need to ring Fire and Rescue NSW again
NSW Environmental Protection Authority (EPA)	Contact: Pollution Hotline Phone: 131 555 Email:
NSW Health	Contact: On call staff member Lachlan Health Service Parkes Phone: 02 6861 2400 Email:
Safework NSW	Contact: On call staff member Phone: 131 050 Email:
Local Authority Parkes Shire Council	Contact: On call staff member Phone: 02 6861 2333 during business hours or 1800 648 585 after hours Email:

In the event of a notifiable pollution incident, and dependent upon nature and scale, decisions to notify neighbours and the local community will be made in consultation with regulatory authorities.

In the event of an incident the following methods of communication shall be employed by the Community Relations Manager (CRM) depending on the severity and nature of the incident.

- Phone calls;
- Media releases (radio/television/newspaper/internet);
- Site visits/door knocking; and
- Letter box drops.

The extent of the communications with the neighbours and the community will depend on the:

- The magnitude of the emission or discharge;
- Type of pollutant;
- What that pollutant may impact – water, land;
- The potentially impacted area;
- Weather conditions; and
- Potential duration of the impact.

In all cases Fulton Hogan will attempt to provide early warning to directly affected premises by a phone call or a site visit. Early warning will include details of what the incident is, how those affected will need to respond, as well as providing important advice such as avoiding contact and use of affected land/waterways. This information will be given on a case by case basis.

If early warning is not possible Fulton Hogan will provide notification during and after an incident. Fulton Hogan will advise those affected with appropriate information, advice and updates