



Quality Policy

Fulton Hogan Group Policy June 2024

Delivering good work

Satisfied customers consider us first when they have materials to buy, contracts to let, or projects to build. They advocate for us, recommend us, and promote our services. Their endorsement strengthens our reputation and leads to further work.

We will:

- At all times, act with integrity and professionalism
- Build relationships where our customers' expectations, requirements and needs are understood, valued and delivered
- Deliver in full, every time, on time and to specification
- Add value through innovation and continually looking for improvements
- Satisfy all relevant legislative requirements and standards
- Work with our subcontractors and suppliers so that together we meet the agreed standards
- Maintain simple, effective quality systems that underpin our business
- Set measurable objectives and targets to guide continuous improvement

C W Bruyn
Managing Director